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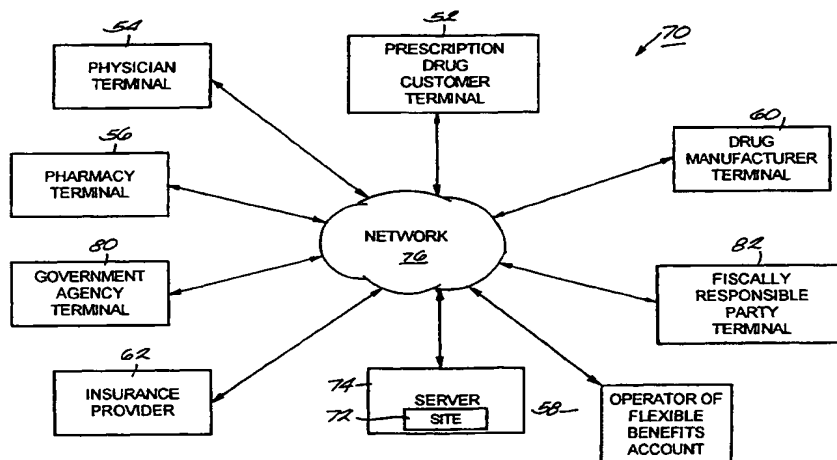
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[Continued on next page]

(54) Title: CUSTOMER-CENTERED PHARMACEUTICAL PRODUCT AND INFORMATION DISTRIBUTION SYSTEM



(57) Abstract: A customer-centered pharmaceutical product and information distribution system. The system includes a customer terminal (52) and a pharmacy terminal (56), both terminals coupled to a network. The pharmacy terminal is coupled to a pharmacy management system that has a database. A third terminal is also connected to the network. The third terminal is selected from the group consisting of an insurance provider terminal (62), a fiscally responsible party terminal (82), a physician terminal (54), a government agency terminal (80), a drug manufacturer terminal (60), and a flexible benefits operator terminal (58). A server (74) is also coupled to the network. The server has a site (72) accessible by the customer, the pharmacy, and the third terminal. The server also has a database that is synchronized with the database of the pharmacy management system.

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For two-letter codes and other abbreviations, refer to the "Guidance Notes on Codes and Abbreviations" appearing at the beginning of each regular issue of the PCT Gazette.

INTERNATIONAL SEARCH REPORT

International application No.
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A. CLASSIFICATION OF SUBJECT MATTER

IPC(7) :G06F 17/60

US CL :705/2

According to International Patent Classification (IPC) or to both national classification and IPC

B. FIELDS SEARCHED

Minimum documentation searched (classification system followed by classification symbols)

U.S. : 705/2, 3

Documentation searched other than minimum documentation to the extent that such documents are included in the fields searched

Electronic data base consulted during the international search (name of data base and, where practicable, search terms used)

EAST (US Patents, JPO, EPO, Derwent), Proquest (all databases) (see attached)

C. DOCUMENTS CONSIDERED TO BE RELEVANT

| Category* | Citation of document, with indication, where appropriate, of the relevant passages | Relevant to claim No. |
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| X | FREDERICK, JAMES. PBM's service arsenal aims for integrated care. Drug Store News. 11 October 1999. Vol. 21. No. 16. page 132. | 8-17 |
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| A | | 1-7 |
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| A | | 1-7 |
| A | KANTOR. AILEEN. The corner drugstore moves to cyberspace. Hospital Practice. 15 May 2000. Vol. 35. No. 5. page EMD29. | 1-17 |

☒ Further documents are listed in the continuation of Box C. ☐ See patent family annex.

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C (Continuation). DOCUMENTS CONSIDERED TO BE RELEVANT

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| X | US 5,619,991 A (SLOANE) 15 April 1997, see abstract, Fig. 1. | 17 |
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| A | US 5,737,539 A (EDELSON et al) 07 April 1998, see abstract. | 1-17 |